# CALIFORNIA STATE UNIVERSITY CHANNEL ISLANDS **COURSE MODIFICATION PROPOSAL** Courses must be submitted by October 15, 2010, and finalized by the end of the fall semester to make the next catalog (2011-12) production

DATE (CHANGE DATE EACH TIME REVISED): 10.1.10 REV 11.18.10 PROGRAM AREA(S): BUS Directions: All of sections of this form must be completed for course modifications. Use YELLOWED areas to enter data. All documents are stand alone sources of course information.

### 1. Course Information.

[Follow accepted catalog format.] (Add additional prefixes i f cross-listed)

OLD	NEW		
Prefix MKT Course# 310 Title PRINCIPLES OF	Prefix MKT Course# 310 Title PRINCIPLES OF		
MARKETING Units (3)	MARKETING Units (3)		
3 hours lecture per week	3 hours lecture per week		
hours blank per week	hours blank per week		

Prerequisites: Consent of Instructor Required for Enrollment Corequisites:

~ - -

Catalog Description (Do not use any symbols): Presents and analyzes the fundamental principles, methods and procedures in modern marketing: planning, pricing, distribution, and promotion. Topics include creating customer value and satisfaction, strategic planning, marketing process and environment, research and information systems, consumer markets and consumer buyer behavior, business markets and business buyer behavior, segmentation, product and services strategy, new-product development and product life cycle strategies, pricing, communications, direct and on-line marketing, and social responsibility and marketing ethics.

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	Graded			Graded	
General Education		Repeatable	General Education		Repeatable for
Categories	CR/NC	for up to units	Categories	CR/NC	up to units
Lab Fee Requested	X A - F	Total	Lab Fee Requested	X A - F	Total
		Completions			Completions <b>Completions</b>
Course Level:		Multiple	Course Level:		Multiple
Course Level: X Undergraduate	Optional	Multiple Enrollment in	Course Level: X Undergraduate	Optional	Multiple Enrollment in same
	Optional (Student's	1		Optional (Student's	1
X Undergraduate	1	Enrollment in	X Undergraduate	1	Enrollment in same

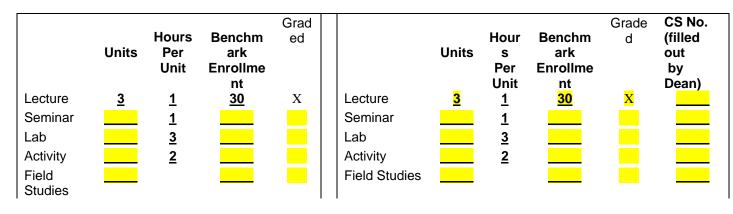
#### 2. Mode of Instruction (Hours per Unit are defaulted)



Hegis Code(s)

(Provided by the Dean)

Proposed



Indep Study		Indep Study		
Other blank		Other blank		

## 3. Course Attributes:

**General Education Categories:** All courses with GE category notations (including deletions) must be submitted to the GE website: <u>http://summit.csuci.edu/geapproval</u>. Upon completion, the GE Committee will forward your documents to the Curriculum Committee for further processing.

# A (English Language, Communication, Critical Thinking) A-1 Oral Communication A-2 English Writing A-3 Critical Thinking **B** (Mathematics, Sciences & Technology) **B-1** Physical Sciences B-2 Life Sciences - Biology B-3 Mathematics – Mathematics and Applications **B-4** Computers and Information Technology C (Fine Arts, Literature, Languages & Cultures) C-1 Art C-2 Literature Courses C-3a Language C-3b Multicultural **D** (Social Perspectives) **E** (Human Psychological and Physiological Perspectives) **UDIGE/INTD Interdisciplinary Meets University Writing Requirement** Meets University Language Requirement

 American Institutions, Title V Section 40404:
 Government
 US Constitution
 US History

 Refer to website, Exec Order 405, for more information:
 <a href="http://senate.csuci.edu/comm/curriculum/resources.htm">http://senate.csuci.edu/comm/curriculum/resources.htm</a>

 Service Learning Course (Approval from the Center for Community Engagement must be received before you can request this course attribute).

### 4. Justification and Requirements for the Course. [Make a brief statement to justify the need for the course]

### OLD

This is a required course for a Bachelor of Science in Business since the analysis of customer needs and wants and the ability to consistently serve customers through the delivery of a valued product and/or service is an essential skill for all business graduates. This course provides an opportunity to explore concepts related to the performance of business units and their managers relative to their ability to work within product life cycles, changing business-to-business and business-toconsumer markets, and the ability to recognize and nurture developing business opportunities.

Principles of Marketing is designed to assist the student in developing a functioning familiarity with marketing concepts. Marketing professionals understand, create, communicate, and deliver customer value and customer satisfaction. The student will learn to develop strategies that focus on customers, because if they are satisfied, market share and profits should follow. The main objective of this class is for students to comprehend modern marketing techniques and to put them into practice by preparing a culminating, comprehensive Marketing

## NEW

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Requirement for the Major/Minor Х Elective for the Major/Minor Free Elective

Submit Program Modification if this course changes your program.

- 5. Student Learning Outcomes. (List in numerical order. You may wish to visit resource information at the following website: http://senate.csuci.edu/comm/curriculum/resources.htm)
  - Upon completion of the course, the student will be able to: OLD

Students who successfully complete this course will be able to:

- 1. Discuss the fundamentals of marketing and its importance to all organizations, public and private
- 2. Write comprehensive Marketing Plans and Marketing Strategies
- 3. Formulate and execute strategies businesses employ to both attract new customers and keep existing ones
- 4. Identify, conceptualize, and develop solutions for the complex and critical decisions management must face before a product or service is advertised or sold
- 5. Communicate logical, reasoned business information to support conclusions about marketing processes and business ethics through discussion, writing and oral presentations.

Requirement for the Major/Minor Elective for the Major/Minor Free Elective

Upon completion of the course, the student will be able to:\* NEW

- 1. Analyze and present orally and in writing the fundamentals of marketing and its use in all organizations, public and private. (1,2,3,5)
- 2. Formulate and describe orally and in writing strategies businesses employ to both attract new customers and keep existing ones. (2,3,5)
- 3. Develop and present orally and in writing solutions for the complex and critical decisions management must face before a product or service is advertised or sold. (1,2,3,5).

\*Aligns with Program Learning Goals for: 1) Critical thinking, 2) Oral communication, 3) Written Communication, 4) Conduct (Ethics), 5) Competencies in discipline, 6) Collaboration

#### 6. Course Content in Outline Form. (Be as brief as possible, but use as much space as necessary) OLD NEW

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- 1. Marketing in a Changing World: Creating Customer Value and Satisfaction
- 2. Strategic Planning and the Marketing Process
- 3. Written/oral report on Business Marketing Association website
- 4. The Marketing Environment
- 5. Marketing Research and Information Systems
- 6. Written/oral report on American Marketing Association website
- 7. Consumer Markets and Consumer Buyer Behavior
- 8. Business Markets and Business Buyer Behavior
- 9. Written/oral report on American Management Association website

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- 4. The Marketing Environment
- 5. Marketing Research and Information Systems
- 6. Written/oral report on American Marketing Association website
- 7. Consumer Markets and Consumer Buyer Behavior
- 8. Business Markets and Business Buyer Behavior
- 9. Written/oral report on American Management Association website
- 10. Market Segmentation

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- 11. Preliminary group Marketing Plan presentation to peer focus groups
- 12. Product and Services Strategy
- 13. New-Product Development and Product Life Cycle Strategies
- 14. Pricing Products: Considerations and Approaches
- 15. Pricing Products: Pricing Strategies
- 16. Integrated Marketing Communications Strategy
- 17. Direct and On-Line Marketing: The New Marketing Model
- Marketing and Society: Social Responsibility and Marketing Ethics
- 19. Final group Marketing Plan for original prototype product or service

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- Marketing and Society: Social Responsibility and Marketing Ethics
- 19. Final group Marketing Plan for original prototype product or service

Does this course content overlap with a course offered in your academic program? Yes \_\_\_\_\_ No X If YES, what course(s) and provide a justification of the overlap.

Does this course content overlap a course offered in another academic area? Yes \_\_\_\_\_ No X If YES, what course(s) and provide a justification of the overlap.

Overlapping courses require Chairs' signatures.

- 7. Cross-listed Courses (Please note each prefix in item No. 1)
  - A. List cross-listed courses (Signature of Academic Chair(s) of the other academic area(s) is required).
    - B. List each cross-listed prefix for the course:
    - C. Program responsible for staffing: BUS
- 8. References. [Provide 3-5 references]

### OLD

- 1. Kotler & Armstrong, 2001, *Principles of Marketing*, Upper Saddle River: Prentice-Hall, Inc.
- 2. Shimp, Terrence A., 2001, Advertising, Promotion, and Supplemental Aspects of Integrated Marketing Communications, New York: Dreyden Press
- 3. Cambridge University Press, Marketing the American Creed Abroad: Diasporas in the U.S. & Their Homelands

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- 2. Shimp, Terrence A., 2001, Advertising, Promotion, and Supplemental Aspects of Integrated Marketing Communications, New York: Dreyden Press
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## 9. Tenure Track Faculty qualified to teach this course.

Other Business Program faculty

- 10. Requested Effective Date or First Semester offered:
- 11. New Resource Requested: Yes No X If YES, list the resources needed.
  - A. Computer Needs (data processing, audio visual, broadcasting, other equipment, etc.)
  - B. Library Needs (streaming media, video hosting, databases, exhibit space, etc.)
  - C. Facility/Space/Transportation Needs:
  - D. Lab Fee Requested: Yes No X (Refer to the Dean's Office for additional processing)

12. Indicate Changes and Justification for Each. [Check all that apply and follow with justification. Be as brief as possible but,

use as much space as necessary.]

- Course title Prefix/suffix Course number Units Staffing formula and enrollment limits Prerequisites/Corequisites Catalog description Mode of Instruction
- Course Content X Course Learning Outcomes References GE X Other JUSTIFICATION Reactivate Course

Date

# Justification:

Updated Student Learning Objectives (SLO) and aligns SLO with Program Learning Goals (PLG)

No X

William Cordeiro

Proposer(s) of Course Modification Type in name. Signatures will be collected after Curriculum approval.

12.4.09 km2

# **Approval Sheet**

# Course:

If your course has a General Education Component or involves Center affiliation, the Center will also sign off during the approval process.

Multiple Chair fields are available for cross-listed courses.

	I	
Program Chair		
	Signature	Date
Program Chair		
	Signature	Date
Program Chair		
	Signature	Date
General Education Chair		
	Signature	Date
Center for Intl Affairs Director		
	Signature	Date
Center for Integrative Studies		
Director	Signature	Date
	č	
Center for Multicultural Engagement Director		
	Signature	Date
Center for Civic Engagement and		
Service Learning Director		
	Signature	Date
Curriculum Chair		
	Signature	Date
Dean of Faculty		
L	Signature	Date

Signature